



**CCGG Elder Justice Policy Forum**  
**California Council on Gerontology & Geriatrics**  
**October 17, 2014**  
**9:00 am – 12:00 pm**

**9:00am**      **Welcome**  
*Joseph Rodrigues*  
*State Long-Term Care Ombudsman, California Department of Aging*

**9:10**      **Historical and Political Context Overview**  
*Lora Connolly*  
*Director, California Department of Aging*

**9:30**      **California Commission on Aging Efforts on Elder Justice**  
*Carol Sewell, MAG*  
*Policy Analyst, California Commission on Aging*

**9:40**      **California's Role in Defining and Fighting for Elder Justice**  
*Lisa Nerenberg*  
*Chair, California Elder Justice Coalition*

**10:20**      **California's Call to Action: Breakout Group Activity**

- 1. POLICY**
- 2. PUBLIC OUTREACH**
- 3. TRAINING / WORKFORCE**
- 4. EDUCATION**
- 5. PERSONAL / IN-HOME CARE**

***Discussion Questions:***

- What is your biggest "take away" from this morning's presentations?
- How do you plan to incorporate this "take away" into your work or studies?
- Are there other people that you can/should engage in order to move forward?
- At the end of the day, what would you like to see accomplished?

**11:20**      **California's Call to Action: Breakout Group Report Out**  
*Each person to list one thing they will do as a result of attending this Forum. List will be compiled into a list of types of activities everyone can do.*

**12:00pm**      **Adjourn**

**Location:**  
**California Department of Aging (CDA)**  
**1300 National Drive, Suite 200, Sacramento, CA 95834**

## NOTES

## RESOURCES

<p><b>Administration for Community Living</b>  <a href="http://www.ncea.aoa.gov/">http://www.ncea.aoa.gov/</a></p>	<p><b>National Center on Elder Abuse</b>                  The Elder Justice Roadmap: Responding to an Emerging Health, Justice, Financial and Social Crisis.  <a href="http://ncea.acl.gov/Library/Gov_Report/docs/EJRP_Roadmap.pdf">http://ncea.acl.gov/Library/Gov_Report/docs/EJRP_Roadmap.pdf</a></p>
<p><b>California Commission on Aging</b></p>	<p><a href="http://www.ccoa.ca.gov/">http://www.ccoa.ca.gov/</a></p>
<p><b>California Department of Business Oversight</b>  <a href="http://www.dbo.ca.gov/">http://www.dbo.ca.gov/</a></p>	<p>SAIF: Seniors Against Investment Fraud  <a href="http://www.dbo.ca.gov/Consumers/Education_Outreach/SAIF/Default.asp">http://www.dbo.ca.gov/Consumers/Education_Outreach/SAIF/Default.asp</a>                  Protect Yourself From Fraud [English]  <a href="http://www.dbo.ca.gov/Consumers/SAIF/Pubs/SAIF_2nd_Edition_Web.pdf">http://www.dbo.ca.gov/Consumers/SAIF/Pubs/SAIF_2nd_Edition_Web.pdf</a>                  Protect Yourself From Fraud [Spanish]  <a href="http://www.dbo.ca.gov/Consumers/SAIF/Pubs/SAIF%20Spanish%202nd%20Ed%20Complete%20web.pdf">http://www.dbo.ca.gov/Consumers/SAIF/Pubs/SAIF%20Spanish%202nd%20Ed%20Complete%20web.pdf</a>                  Financial Tips for Women  <a href="http://www.dbo.ca.gov/consumers/brochures/Financial_Tips_Women.pdf">http://www.dbo.ca.gov/consumers/brochures/Financial_Tips_Women.pdf</a></p>
<p><b>California Elder Justice Coalition</b>  <a href="http://www.elderjusticecal.org/about.php">http://www.elderjusticecal.org/about.php</a></p>	<p>Improving California’s Response to Elder Abuse, Neglect, and Exploitation: A Blueprint  <a href="http://www.elderjusticecal.org/cms/pdf/Blueprint2011-729-1914.pdf">http://www.elderjusticecal.org/cms/pdf/Blueprint2011-729-1914.pdf</a></p>
<p><b>Center for Elders and the Courts</b>  <a href="http://www.eldersandcourts.org">www.eldersandcourts.org</a></p>	<p>Elder Abuse Curriculum  <a href="http://www.eldersandcourts.org/Training/Elder-Abuse-Curriculum.aspx">http://www.eldersandcourts.org/Training/Elder-Abuse-Curriculum.aspx</a>                  10 Tips Series <a href="http://www.eldersandcourts.org/Training/10-Tips-Series.aspx">http://www.eldersandcourts.org/Training/10-Tips-Series.aspx</a></p>
<p><b>Clearinghouse on Abuse and Neglect of the Elderly (CANE)</b>  <a href="http://www.cane.udel.edu/">http://www.cane.udel.edu/</a></p>	
<p><b>Consumer Financial Protection Bureau</b>  <a href="http://www.consumerfinance.gov/">http://www.consumerfinance.gov/</a></p>	<p>Money Smart for Older Adults: Prevent Financial Exploitation  <a href="http://files.consumerfinance.gov/f/201306_cfpb_msoa-participant-guide.pdf">http://files.consumerfinance.gov/f/201306_cfpb_msoa-participant-guide.pdf</a>  <a href="http://files.consumerfinance.gov/f/201410_cfpb_msoa_es.pdf">http://files.consumerfinance.gov/f/201410_cfpb_msoa_es.pdf</a>                  Downloadable Training Materials: Instructor Guide, Participant /Resource Guide (English &amp; Spanish), Power Point Presentation (English &amp; Spanish)  <a href="https://jfe.qualtrics.com/form/SV_a2vM2Lw0nMpCHyZ">https://jfe.qualtrics.com/form/SV_a2vM2Lw0nMpCHyZ</a>                  Protecting Residents from Financial Exploitation: A Manual for Assisted Living and Nursing Facilities  <a href="http://files.consumerfinance.gov/f/201406_cfpb_guide_protecting-residents-from-financial-exploitation.pdf">http://files.consumerfinance.gov/f/201406_cfpb_guide_protecting-residents-from-financial-exploitation.pdf</a></p>
<p><b>County of Los Angeles, Department of Consumer Affairs</b>  <a href="http://www.la.county.gov">www.la.county.gov</a></p>	<p>Consumer Scams Impacting Our Seniors  <a href="http://dca.lacounty.gov/wps/portal/dca/main/home/newsroom/consumernews?1dmy&amp;page=dept.dca.newsroom.detail.hidden&amp;urile=wcm%3Apath%3A/dca+content/dca+site/home/newsroom/consumer+news/8246ed26-9001-40b3-bff7-fd14ac4508db">http://dca.lacounty.gov/wps/portal/dca/main/home/newsroom/consumernews?1dmy&amp;page=dept.dca.newsroom.detail.hidden&amp;urile=wcm%3Apath%3A/dca+content/dca+site/home/newsroom/consumer+news/8246ed26-9001-40b3-bff7-fd14ac4508db</a></p>
<p><b>Elder Financial Protection Network</b>  <a href="http://www.elderfinancialprotection.org/">http://www.elderfinancialprotection.org/</a></p>	<p>Hiring Help At Home – What You Need to Know (February 2010)  <a href="http://www.prodevmedia.com/Web%20Storage/EFPN/pdfs/resources/hiringHomeHelpers.pdf">http://www.prodevmedia.com/Web%20Storage/EFPN/pdfs/resources/hiringHomeHelpers.pdf</a></p>
<p><b>Elder Justice Act of 2010</b>  <a href="http://ncea.acl.gov/Resources/Publication/docs/ELDER_JUSTICE_ACT_2010.pdf">http://ncea.acl.gov/Resources/Publication/docs/ELDER_JUSTICE_ACT_2010.pdf</a></p>	
<p><b>Elder Justice Coalition</b>  <a href="http://www.elderjusticecoalition.com/">http://www.elderjusticecoalition.com/</a></p>	

## RESOURCES

<p><b>Federal Trade Commission, Bureau of Consumer Protection</b>  <a href="http://www.ftc.gov/about-ftc/bureaus-offices/bureau-consumer-protection">http://www.ftc.gov/about-ftc/bureaus-offices/bureau-consumer-protection</a></p>	<p>Helping Victims of Identity Theft  <a href="http://www.consumer.ftc.gov/media/video-0085-helping-victims-identity-theft">http://www.consumer.ftc.gov/media/video-0085-helping-victims-identity-theft</a></p>
<p><b>National Adult Protective Services Association</b>  <a href="http://www.napsa-now.org/">http://www.napsa-now.org/</a></p>	<p>National Health Policy Forum - The Elder Justice Act: Addressing Elder Abuse, Neglect, and Exploitation (2010)  <a href="https://www.nhpf.org/uploads/announcements/Basics_ElderJustice_11-30-10.pdf">https://www.nhpf.org/uploads/announcements/Basics_ElderJustice_11-30-10.pdf</a></p>
<p><b>National Clearinghouse on Abuse in Later Life</b> <a href="http://www.ncall.us">www.ncall.us</a></p>	<p>Resource Directory (2013)  <a href="http://www.ncall.us/content/national-directory">http://www.ncall.us/content/national-directory</a></p>
<p><b>National Council on Aging</b>  <a href="http://www.ncoa.org/">http://www.ncoa.org/</a></p>	<p>Savvy Saving Seniors  <a href="http://www.ncoa.org/enhance-economic-security/economic-security-Initiative/savvy-saving-seniors/">http://www.ncoa.org/enhance-economic-security/economic-security-Initiative/savvy-saving-seniors/</a>            Elder Justice Now Campaign  <a href="http://www.ncoa.org/public-policy-action/elder-justice/elder-justice-now-campaign.html">http://www.ncoa.org/public-policy-action/elder-justice/elder-justice-now-campaign.html</a>            An Age for Justice: Confronting Elder Abuse in America – YouTube Video  <a href="http://www.youtube.com/watch?v=-eaJXBJ87to&amp;feature=youtu.be">http://www.youtube.com/watch?v=-eaJXBJ87to&amp;feature=youtu.be</a>            Henrietta Tolhurst of Santa Monica Shares a Story of Abuse  <a href="http://www.youtube.com/watch?v=aDugwYvvimU&amp;feature=youtu.be">http://www.youtube.com/watch?v=aDugwYvvimU&amp;feature=youtu.be</a></p>
<p><b>National Long Term Care Ombudsman Resource Center</b>  <a href="http://www.ltombudsman.org/">http://www.ltombudsman.org/</a></p>	<p>How Ombudsmen Can Use the New CFPB Guide in Their Work  <a href="http://www.ltombudsman.org/ombudsman-support/training/conference-calls/cfpb-guide">http://www.ltombudsman.org/ombudsman-support/training/conference-calls/cfpb-guide</a></p>
<p><b>NYC Elder Abuse Center (NYCEAC)</b></p>	<p>Elder Justice Podcast Series  <a href="https://itunes.apple.com/us/podcast/elder-justice-podcast-series/id590043766?mt=2&amp;ls=1">https://itunes.apple.com/us/podcast/elder-justice-podcast-series/id590043766?mt=2&amp;ls=1</a></p>
<p><b>Stanford Center on Longevity's Financial Fraud Research Center</b>  <a href="http://www.fraudresearchcenter.org">www.fraudresearchcenter.org</a>  <a href="http://www.longevity.stanford.edu">www.longevity.stanford.edu</a></p>	<p>The True Impact of Fraud: A Roundtable of Experts Protection (April 30-May 1, 2014) <a href="http://fraudresearchcenter.org/wp-content/uploads/2014/06/The-True-Impact-of-Fraud-Proceedings-Final.pdf">http://fraudresearchcenter.org/wp-content/uploads/2014/06/The-True-Impact-of-Fraud-Proceedings-Final.pdf</a></p>
<p><b>U.S. Department of Justice</b>  <a href="http://www.justice.gov/elderjustice/">http://www.justice.gov/elderjustice/</a>  <b>National Institute of Justice</b>  <a href="http://www.nij.gov">www.nij.gov</a></p>	<p><b>Elder Justice Initiative</b>            Resources on: Support for Victims and Families, Prosecutors, Researchers, Practitioners, Financial Exploitation            Understanding Elder Abuse: New Directions for Developing Theories of Elder Abuse Occurring in Domestic Settings (June 2013)  <a href="https://ncjrs.gov/pdffiles1/nij/241731.pdf">https://ncjrs.gov/pdffiles1/nij/241731.pdf</a></p>
<p><b>U.S. Government Accountability Office (GAO)</b></p>	<p>ELDER JUSTICE: More Federal Coordination and Public Awareness Needed (July 2013) <a href="http://www.gao.gov/assets/660/655820.pdf">http://www.gao.gov/assets/660/655820.pdf</a>            ELDER JUSTICE: Federal Government Has Taken Some Steps but Could Do More to Combat Elder Financial Exploitation (May 2013)  <a href="http://www.gao.gov/assets/660/654663.pdf">http://www.gao.gov/assets/660/654663.pdf</a></p>